



Intent of Darragh Connolly Garden Care

The intent of Darragh Connolly Garden Care is to care & maintain all aspects of your garden / landscape, including all planting and grassed areas such that the planting and grassed areas are healthy and thriving, the garden is clean and aesthetically pleasing & kept in a condition that enhances the design and the intended use of the garden.

The T's & C's

- We will issue you with a date & time & that will be adhered to. Any change due to weather or circumstances beyond our control, a text or email will be issued with a change of day
- Each team will carry out the designated tasks throughout the year. Each garden will be actively managed by Darragh Connolly.
- invoices are issued at completion of the week for monthly gardens & at the end of the month for fortnightly & weekly gardens. Catch up works & one off tidy ups are issued at the end of the day the works are carried out
- Payment terms is 7 days after issue. Preferred method of payment is by EFT. Please inform Darragh Connolly Garden Care of your preferred method of payment.
Darragh Connolly is in the process of becoming a Direct Debit originator. This will be communicated once carried out
- Remittance to state the invoice number on it. The oldest invoice will be allocated against first

- The day & date of your garden care visit is determined by Darragh Connolly Garden Care. Any change made by the client 24 hours before our visit will be subject to a cancellation fee of €50
- Our teams are fully trained, enthusiastic garden care professionals. We will look after your garden pro-actively. If there is anything on your priority list to be carried out during our visit, please tell us at the start of our visit as we can deal with it straight away. Leaving your priorities to the end of our visit may lead the task being carried out the following visit
- Leaves during the autumn period may require extra waste costs during visits. This will be advised
- Any extra works carried out throughout the year to be invoiced upon completion ie bulbs, feeding, mulching etc
- Please ensure the work area is free from dog fecal matter before we arrive. Dog feces are one of the most common carriers of diseases. We must ensure the health and safety of our staff. Any areas of the garden that contain an unreasonable amount of dog waste will not be serviced until the area is cleared
- We will advise of any requirements such as feeding, mulching, planting etc. This is an added cost to quote which will be advised on
- Your garden is managed using a Customer Relations Management system called Surf Accounts. The system allows Darragh Connolly to update tasks before commencement by the Garden Care Service Operators (staff) & the team leader will then complete/sign off on each garden at the end of the time saying what work was carried out, how much waste was removed & are there any requirements going forward. This is then checked by Darragh Connolly at the end of each day. Each garden is actively managed
- The Garden Care Service Operators will perform all garden care duties throughout the year. It is the task of Darragh Connolly to feed the plants, fertilise the lawn & spray the garden for pests & diseases every 4 – 6 months. This is at an extra cost to the client & will be discussed before commencement

- Each garden will have its own report & will be updated & shared upon each management visit by Darragh Connolly.